

MINISTRY OF PRIMARY AND SECONDARY EDUCATION

BUSINESS ENTERPRISE SKILLS SECONDARY (FORMS 1 – 4) SYLLABUS 2015-2022

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1.0 PREAMBLE

1.1 INTRODUCTION

The Business Enterprise Skills syllabus is a four – year learning area covering Forms 1 – 4. The learning area intends to develop in learners skills in enterprising, leadership, resource management, problem solving and critical thinking. This learning area will enable learners to interact with and participate in the changing enterprising environment, through the use of their learnt financial skills, competencies and knowledge, thus enhancing enterprise success.

1.2 RATIONALE

The study of Business Enterprise Skills equips learners with practical enterprise skills, value addition skills and business enterprising ethics such as self-management, business integrity, volunteerism (corporate social responsibility) and dignity of labour. This enables learners to operate successful enterprises in the prevailing socio–economic, cultural, political and technological environment. It promotes self-reliance for the enhancement of economic growth through the ownership of, access to and utilisation of means of production, as enshrined in the prevailing national economic policies.

The Business Enterprise Skills syllabus enables learners to develop skills such as:

- Business Leadership
- Business Communication
- Critical thinking
- Problem solving
- Creativity and innovation
- Decision making
- Team building

1.3 SUMMARY OF CONTENT

This syllabus intends to provide a theoretical and practical knowledge base for learners in areas such as enterprising environment, business planning, setting up a new enterprise, operations management, financial management, human resource management and marketing.

1.4 ASSUMPTIONS

It is assumed that learners:

- have a desire for self-reliance through running their own enterprises
- desire to contribute economically to the community and the nation at large
- have access to some means of production
- are constantly participating in, and interacting with business enterprise activities such as buying and selling
- are aware of the prevailing business environment
- interact with Information Communication Technology (ICT) tools.

1.5 CROSS CUTTING THEMES

The teaching and learning of Business Enterprise Skills will encompass the following cross cutting themes:

- Information Communication Technology (ICT)
- Environmental issues
- Collaboration
- Disaster risk management
- Financial literacy
- Unhu/Ubuntu/Vumunhu

2.0 PRESENTATION OF SYLLABUS

The syllabus is presented as a single document catering for Forms 1 – 4

3.0 AIMS

The syllabus enables learners to:

- develop an appreciation of the environment within which business enterprise activities take place
- develop knowledge and understanding of business enterprise concepts and activities
- create employment through new business ventures
- enhance lifelong skills such as creativity, innovation, problem solving and decision making allowing them to contribute to economic development.

4.0 SYLLABUS OBJECTIVES

By the end of four years of secondary education, learners should be able to:

- analyse the environment in which business and enterprise activities take place
- demonstrate knowledge and understanding of facts, terms, concepts, functions of the business enterprise skillspply knowledge and skills to solve problems in a business situation
- make accurate judgments on business issues
- apply ICTs in business activities
- communicate business information in a coherent and logical manner
- demonstrate an enterprising culture, apply skills of numeracy, literacy, inquiry and use relevant sources of information to present and interpret business data.

5.0 METHODOLOGY AND TIME ALLOCATION

5.1 METHODOLOGY

The syllabus encourages learner-centred methods and approaches.

The need to impart enterprising skills, and promote employment creation, indigenization, self-reliance and relevance, should influence the choice of teaching and learning methods in Business Enterprise Skills.

The following methods are suggested.

- Mini enterprise approach
- Problem solving
- Demonstrations
- Case studies
- Educational tours
- Research
- Group work
- Role play
- Guided discovery
- Seminars
- Debates
- Project work
- Shadowing
- School on the shop floor

5.2 TIME ALLOCATION

To enable adequate coverage of the content, Form 1 to 4 Business Enterprise Skills should be allocated at least 5 forty minute lessons per week with one double period.

Learners should be engaged in at least **one** educational tour per year and **one** seminar per term.

Students should complete at least two enterprising projects on continuous assessment [one project in Form 1-2 and the other in Form 3-4].

6.0 TOPICS

The syllabus topics are as follows:

- The Business Enterprise
- The Enterprising Environment
- Setting Up a New Enterprise
- Business Planning
- Enterprise Finance and Securing Investors
- People in Business Enterprises
- Markets and Marketing
- Operations Management

7.0 SCOPE AND SEQUENCE

7.1 TOPIC 1: THE BUSINESS ENTERPRISE

FORM 1	FORM 2	FORM 3	FORM 4
EnterprisingSkills and personal attributes of an enterpriser	The role of an enterpriser in an enterprise	Drivers towards enterprising	

7.2 TOPIC 2: THE ENTERPRISING ENVIRONMENT

FORM 1	FORM 2	FORM 3	FORM 4
Internal and external stakeholders	Internal and external environment	Business constraints	Business Opportunities and Risks
 Need for resources and capabilities Resources and capabilities 			

7.3 TOPIC 3: SETTING UP A NEW ENTERPRISE

FORM 1	FORM 2	FORM 3	FORM 4
 Unincorporated Business Incorporated business enterprises Setting a sole proprietorship or partnership business enterprises Business ethics 		Forms of business enterprises	 Risk, ownership and limited liabilities Formation of business enterprise
	Business size and growthCauses of business failure	Assistance to enterprise start-ups	Business sizeBusiness growth

7.4 TOPIC 4: BUSINESS PLANNING

FORM 1	FORM 2	FORM 3	FORM 4
 Purpose of business planning Business plan Business objectives 	Business planning process	• Business plan	Implementation of business plan

7.5 TOPIC 5: ENTERPRISE FINANCE AND SECURING INVESTORS

FORM 1	FORM 2	FORM 3	FORM 4
The need for financeSources of finance	Financial statementsCash budgets	 Working capital Financial statements Cash Budgets Financial institutions 	 Business costs Break-even analysis Budgeting and Budgets Securing Investors

7.6 TOPIC 6: PEOPLE IN BUSINESS ENTERPRISES

FORM 1	FORM 2	FORM 3	FORM 4
	Functions of managersMotivating employees	Motivation theoriesLeadershipBusinesscommunication	 Financial and non- financial methods of motivation Organisational structure

7.7 TOPIC 7: MARKETS AND MARKETING

FORM 1	FORM 2	FORM 3	FORM 4
The need for marketing	Types of markets -	Marketing researchMarket segmentationDemand forecasting	 Economic integration Marketing mix

7.8 TOPIC 8: OPERATIONS MANAGEMENT

FORM 1	FORM 2	FORM 3	FORM 4
 Nature of Production Location of production 	Value additionTransport	PurchasingInventory management	 Warehousing Quality management Information Communication Technologies (ICTs) in operations management

8.0 COMPETENCY MATRIX

8.1 FORM 1 SYLLABUS

8.1.1 THE BUSINESS ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
• Enterprising	explain the concept of enterprising	 Concept of enterprising Meaning of: -Enterprising, -Enterpriser, -Enterprise 	 Defining terms Identifying enterprises which are in their communities Demonstrating enterprising activities that learners may practice at school and at home 	 Recommended textbooks Case studies Samples of goods ICT tools: internet Resource person Relevant statutory instruments
Skills and personal attributes of an enterpriser	 identify skills and personal attributes needed to run an enterprise explain skills and personal attributes of a good enterpriser apply leadership skills in a given project 	Skills and personal attributes such as leadership, innovation, creativity, team building, delegation, problem solving, as self-confidence, determination to succeed, perseverance.	 Describing the personal attributes and skills needed to run a new enterprise. Operating local projects 	 Recommended textbooks Charts ICT tools Newspaper cuttings Literature on our Heritage
	identify the benefits and drawbacks of enterprising	Benefits and drawbacks of enterprising	Explaining the benefits and drawbacks of enterprising giving examples	

8.1.2 THE ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Internal and external stakeholders	 distinguish between internal and external stakeholders explain the role of each internal and external stakeholder 	 Internal stakeholders such as: the enterpriser managers employees external stakeholders such as: Suppliers Competitors 	 Explaining the difference between internal and external stakeholders Identifying the internal and external stakeholders Discussing the roles of internal and external stakeholders 	 Journals Newspapers Charts ICT tools
Need for resources and capabilities	 differentiate resources and capabilities explain the need for resources in an enterprise explain reasons for analysing capabilities identify different types of resources required in an enterprise 	 Resources and capabilities The need for resources and capabilities Types of resources tangible such as - forests, land, water, capital, intangible such as labour, knowledge, enterprising, expertise, skills 	 Identifying different resources and capabilities Discussing the differences between capabilities and resources Explaining the need for resources in an enterprise Describing different types of resources 	Examples of tangible resources

8.1.3 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Unincorporated Business enterprises	 identify forms of unincorporated business enterprises describe the forms of unincorporated business' enterprises explain advantages and disadvantages of unincorporated business enterprises 	 Forms of business enterprises such as: sole proprietorship, partnership Characteristics of business enterprises Advantages and disadvantages of unincorporated business enterprises 	 Discussing forms of business enterprises Explaining forms of business enterprises Debating on the advantages and disadvantages of unincorporated business enterprises 	 Recommended textbooks Newspapers Local businesses
Purpose of business enterprise	explain the purpose of business enterprises	Purpose of the business enterprises such as: employment creation, infrastructural development	Discussing the purpose of business enterprises	

8.1.4 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Purpose of Business planning	 explain business planning and a business plan describe importance of business planning 	The need/purpose for business planning and a business plan	 Discussing purpose of business planning Discussing importance of 	 Recommended textbooks Samples of business plans
Business plan	 explain importance of a business plan design a mini-business plan 	,088	 business planning and business plan Dramatising importance of business plan Listing the elements of business plan Creating a mini-business plan 	Computers Software packages such as business in a box
Business objectives	identify different business objectives	 Business objectives such as: -Profit aximization -Growth -Survival -Sales revenue -Corporate social responsibility -Ethical 	Describing business objectives	

8.1.5 ENTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Need for business finance	 explain the need for finance in an enterprise explain investment and saving 	The need for financeInvestment and saving	 Discussing the need for finance in an enterprise Describing investment and saving 	
Sources of finance	 identify sources of finance differentiate between internal and external sources of finance explain advantages and disadvantages of various sources of finance identify factors to consider when choosing sources of finance 	Sources of finance for different types of enterprises: Internal sources such as: personal savings, family, friends, profits from investment External sources such as: banks and other financial institutions, community sources, including charities and social enterprises, government grants and subsidies, venture capitalists and equity finance.	 Listing sources of finance Discussing differences between internal and external sources of finance Explaining advantages and disadvantages of various sources of finance Role playing such as a learner approaching a friend for funds to start a business Touring financial institutions Listing factors to consider when choosing sources of finances 	 Recommended textbooks Local Financial Institutions Newspapers

8.1.6 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	RESOURCES
The need for marketing	 explain the meaning of market, product, demand and supply discuss the importance of marketing to business enterprises explain the relationship that exists between demand and supply 	Meaning of :	 Group research and brainstorming the meaning of the terms product, demand supply and market; and the relationship that exists between demand and supply Identifying different products around the school evaluating importance of marketing Illustrating the relationship that exists between demand and supply using diagrams 	 Recommended text books Journals Newspapers ICT tools

8.1.7 OPERATIONS MANAGEMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Nature of production	 identify the means of production identify stages of production 	 Means of production such as land, labour, capital and enterprising Stages of production – primary, secondary and tertiary 	 Describing the means of production Describing the stages of production 	 Recommended text books ICT tools Production process Local Businesses
	explain the production functionillustrate the production function	• Production function	Illustrating the production process	
Location of production	identify factors influencing the location of a business unit	 Locational factors such as nearness to raw materials, markets, transport and capital 	Discussing factors influencing business location.	
	discuss factors that lead to relocation of a business	 Relocational factors such as depletion of raw materials, dying markets, natural disasters and government policy 	 Examining factors leading to relocation of a business Citing businesses that relocated Giving reasons why named enterprises have relocated 	

8.2 FORM 2 SYLLABUS

8.2.1 THE BUSINESS ENTERPRISE

TOPIC	LEARNING OBJECTIVES: Learners should be able to:	CONTENT	SUGGESTED ACTIVITIES AND NOTES	SUGGESTED RESOURCES
The role of an Enterpriser in an enterprise	explain the role of an enterpriser in an enterprise	 Roles of an enterpriser in business such as: Scanning the environment Identifying business opportunities Mobilizing necessary resources Proper allocation of resources Setting up the business operations 	 Discussing the role of an enterpriser in business Visiting enterprises in the community 	 Recommended textbooks Case studies Samples of goods ICT tools: internet Newspaper cuttings Literature on our Heritage Resource person Relevant statutory instruments

8.2.2 THE ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Internal and external environment	 identify the internal and external environmental factors describe the internal and external environmental factors 	Internal and external environmentSWOT Analysis	 Listing the internal and external environmental factors Discussing the internal and external environmental factors 	 Recommended text books Journals Newspapers ICT tools
Resources and capabilities	identify different ways of acquiring resources	Acquisition and ownership of resources	Listing different ways of acquiring and owning resources	Recommended textbooks
	 analyse different forms of resource ownership justify ownership of resources 		 Discussing different forms of resource ownership Role play on ownership of resources 	
	explain various ways of sustainable use of resources	Sustainable use of resources	Describing ways of using resources sustainably	
	explain the importance of using resources sustainably		Discussing importance of sustainable use of resources	

8.2.3 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES	CONTENT	NOTES AND SUGGESTED	SUGGESTED
	Learners should be able to:		ACTIVITIES	RESOURCES
Incorporated business enterprises	 identify forms of incorporated business enterprises explain the features of incorporated business enterprises analyze the benefits and limitations of different incorporated business enterprises 	 Limited companies and cooperatives features of incorporated business enterprises Benefits and limitations of incorporated business enterprises 	 Describing different forms of incorporated business enterprises Explaining features of different incorporated business enterprises Debating on the benefits and limitations of incorporated business enterprises 	Recommended textbooks
 Setting up a sole proprietorship and Partnership Business ethics 	 identify the requirements of setting up a business enterprise establish a sole proprietorship or partnership business enterprise explain issues concerning business ethics evaluate the importance of being ethical in business apply business ethics in their 	 Requirements of setting up a sole proprietorship and a partnership Process of forming a business enterprise Business ethics 	 Discussing the requirements of setting up business enterprises Visiting business enterprises Compiling information on formation of business enterprise Discussing issues concerning business ethics Debating the advantages and disadvantages of a business being ethical or not ethical applying business ethics in running projects 	• ICT tools

TOPIC	LEARNING OBJECTIVES Learners should be able to: projects	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Business size and growth	describe factors influencing business growth	Factors influencing business growth such as: capital, competition, management, labour and location	Discussing the factors influencing business growth	TextbooksI.C.T tools
• Causes of business failure	discuss the reasons why some businesses fail	Causes of business failure such as: poor management, poor recording keeping and lack of finance	 Explaining causes of business failure Describing causes of business failure Investigating signs of failure/weaknesses in school projects 	TextbooksI.C.T toolsLocal business centre
	 suggest solutions to causes of business failure 		 Discussing solutions to causes of business failure 	

8.2.4 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES: Learners should be able to:	CONTENT	SUGGESTED ACTIVITIES AND NOTES	SUGGESTED RESOURCES
Business planning process	 describe business planning process discuss importance of each business planning step execute business planning process 	 Business planning process: Environmental analysis Destiny, cause and calling objective setting options generation, evaluation and selection implementation, review and control 	 explaining business planning process Describing the importance of each business planning step Presentations on business planning process carrying out business planning process 	Recommended textbooks

8.2.5 ENTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES: Learners should be able to:	CONTENT	SUGGESTED ACTIVITIES AND	SUGGESTED
• Financial statements	explain importance of keeping accurate financial records	Financial statements	Discussing importance of keeping accurate financial records	 Resources Recommended textbooks Local business enterprises
	 prepare an income statement draw a statement of financial position 	 Income statement Statement of financial position 	Preparing financial statements such as income statement and statement of financial position	 Financial statements
Cash Budgets	 prepare a simple cash budget 	Cash budgets	Identify inflows and out flows	
	describe a cash budget		Applying cash budget information on projects	

8.2.6 PEOPLE IN BUSINESS ENTERPRISES

TOPIC	LEARNING OBJECTIVES	CONTENT	NOTES AND SUGGESTED	SUGGESTED
	Learners should be able to:		ACTIVITIES	RESOURCES
Functions of managers	• explain functions of managers in a business	 Management functions: Planning Leading Organizing Controlling 	 Outlining functions of managers Discussing the functions of managers Role playing functions of managers 	Recommended text booksICT tools
Motivating employees	 explain the benefits of motivated employees identify financial and nonfinancial methods of motivating employees investigate how local employees are motivated demonstrate motivation skills in projects 	• Motivation	 Discussing the benefits of motivated employees Describing financial and nonfinancial methods of motivation Investigating and reporting on the methods being used to motivate employees at school 	 Recommended text books Merit awards

8.2.7 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES	CONTENT	NOTES AND SUGGESTED	RESOURCES
	Learners should be able to:		ACTIVITIES	
Types of Markets	 identify types of markets explain types of markets 	 Types of markets Physical and virtual markets Local markets Regional markets Global markets 	 Listing types of markets Describing types of markets 	 Recommended text books Pamphlets ICT tools such computers, internet Resource persons
	describe the features of virtual and physical markets	Features of physical and virtual markets	Explaining features of virtual and physical marketsVisiting local markets	
	 discuss the advantages and disadvantages of physical and virtual markets 	 Advantages and disadvantages of physical and virtual markets 	 Outlining the advantages and disadvantages of different types of markets Selling or buying products on 	
	 participate in various types of markets 		 various marketing platforms such as virtual Advertising on available marketing platforms 	
	 evaluate benefits and challenges encountered in foreign markets 		 Participating in foreign markets through activities such as viewing online products in foreign markets and requesting quotations. 	
	 implement solutions that reduce challenges faced in foreign markets 		Suggesting solutions to challenges faced in foreign markets	

8.2.8 OPERATIONS MANAGEMENT

TOPIC	OBJECTIVES	CONTENT	SUGGESTED ACTIVITIES	RESOURCES
	Learners should be able to:			
• Value addition	 explain value addition explain ways of adding value to a product explain the importance of adding value to products create a product using locally available inputs 	 The production function (inputs, processes & outputs) Value addition 	 Explain the concept of value addition Discussing the advantages and disadvantages of value addition Making products from locally available inputs 	Locally available inputs such as candles, green vegetables
• Transport	 explain the importance of transport identify different modes of 	 Importance of transport in production and operations Modes of transport 	 Discussing the importance of transport Listing modes of 	• ICT tools
	transport	o Modes of transport	transport	
	describe strengths and weaknesses of different modes of transport	Strengths and weakness of different modes of transport	Discussing strengths and weaknesses of different modes of transport	
	explain factors influencing choice of mode of transport	Factors to consider when choosing transport modes	Identifying factors influencing choice of mode of transport	

8.3 FORM 3 SYLLABUS

8.3.1 THE BUSINESS ENTERPRISE

TOPIC	LEARNING OBJECTIVES: Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Drivers towards enterprising	 list the drivers towards enterprising explain the different drivers towards enterprising evaluate drivers towards enterprising 	 Drivers towards enterprising such as: Government policies Demographic and economic changes Self-actualization Community enterprising heroes 	 Identifying drivers towards enterprising Explaining the drivers towards enterprising Discussing the different drivers towards enterprising Researching on factors that contributed to the success of local community enterprising heroes. 	 ICT tools Recommended text books Resource persons – local enterprisers

8.3.2 THE ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES; Learners should be able to;	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Business constraints	 identify business constraints explain the business constraints 	Business constraints such as: Political Economic Ecological Social Legal	 Listing the various business constraints Analysing the effects of each business constraint 	 Recommended text books Guest experts Sample documents of government policy ICT tools

8.3.3 SETTING UP A NEW ENTERPRISE

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TOPIC	LEARNING OBJECTIVES;	CONTENT	NOTES AND SUGGESTED	SUGGESTED
	Learners should be able to;		ACTIVITIES	RESOURCES
 Forms of business 	 outline forms of business enterprises 	 Forms of business enterprises Private and public 	Identifying forms of business onterprises.	Recommended text books
	enter prises	-	enterprises	
enterprises		enterprises		• Guest experts
		- Public corporations		from
		Joint venturesFranchise		organizations
	describe the features of	Franchise	Fundaining factures of analyticum	such as ZIMRA
			Explaining features of each form	Media such as
	different forms of business enterprises		of business enterprise	newspapers and magazines
			 Explaining the advantages and 	 Sample
	 analyse the advantages and 		disadvantages of each form of	documents
	disadvantages of each form of		business enterprise	required in
	business enterprise			setting up a
				new
	 compare and contrast different 		Recommending a suitable form of	enterprise
	forms of business enterprises		business enterprise.	 ICT tools
			-	
Assistance	justify reasons why new	Need for support	Explaining why enterprise start-	• Recommended
to	business enterprises need		ups need support	text books
enterprise	support			 videos
start-ups		V		 resource
_	• identify ways of support given	Ways of business support	Discussing sources of	persons
	to new business enterprises	such as: friends, family	assistance/support	ICT tools
	1/3	members and government	,	
	 explain why some enterprises 	Small and Large business		
	grow and others remain small	5 Jihan and Large business		!
	or or and other remain small	1		1

TOPIC	LEARNING OBJECTIVES; Learners should be able to;	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
	 discuss advantages and disadvantages of business enterprises being small or large perform fundraising activities to raise money for minienterprises 	Advantages and disadvantages of different business sizes	 Evaluating importance of small or large business enterprises Carrying out fundraising activities 	

8.3.4 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES; Learners should be able to;	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
• Business plan	 explain components of a business plan explain the importance of a business plan develop a business plan 	 Business plan guide; Executive summary Organisational background Products Market analysis Strategy and implementation Management Financial plan Importance of business plan 	 Listing components of a business plan Describing components of a business plan Discussing the importance of a business plan Discussing possible business ventures Crafting a business plan Consulting resource persons such as business consultants 	 Recommend ed textbooks Sample business plans Resource person

8.3.5 ENTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES; Learners should be able to;	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Working capital	explain the meaning of working capital	Managing working capital	Discussing the meaning of working capital	Recommended textbooksLocal business
	• identify components of working capital cycle	08	Listing components of working capital	enterprises • Financial statements
	discuss importance of managing working capital	CBI.	 Discussing the significance of working capital Researching on the importance 	beate mente
	explain ways of managing working capital		of managing working capital Discussing ways of managing working capital	
	control working capital in a given enterprise	5	Controlling working capital on assigned projects	

TOPIC	LEARNING OBJECTIVES; Learners should be able to;	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Financial statements	 prepare an income statement draw a statement of financial position 	• Financial statements - Income statement - Statement of financial position	 Preparing income statements Creating a statement of financial position 	
Financial institutions	 identify different types of financial institutions explain functions of different financial institutions 	Financial institutions such as Merchant banks, Commercial banks and Discount houses	Discussing roles of different financial institutions	 Recommended textbooks Financial institutions Financial statements

8.3.6 PEOPLE IN BUSINESS ENTERPRISES

TOPIC	LEARNING OBJECTIVES	CONTENT	NOTES AND SUGGESTED	SUGGESTED
	Learners should be able to:		ACTIVITIES	RESOURCES
Motivation theories	 identify the theories of motivation discuss Maslow, Taylor, McGregor and Herzberg theories of motivation assess the applicability of motivation theories to different business enterprises 	Motivation theories: The concept of human needs (Maslow) Herzberg, (Hygiene factors) Taylor McGregor theory X and Y	 Discussing the theories of motivation Identifying human needs according to Maslow Explaining motivation theories by Maslow, Taylor, McGregor and Herzberg Evaluating the applicability of motivation theories to different business enterprises 	 Local business enterprises ICT tools such as Internet, Computers and Cell-phones
• Leadership	 explain leadership identify qualities of a good leader discuss different leadership styles 	 Leadership qualities Leadership styles: such as democratic, autocratic, laissez faire. 	 Defining what leadership is Outlining qualities of a good leader Discussing different leadership styles Role play exhibiting different styles of leadership 	
Business communication	 explain business communication analyse the importance of communication in business evaluate different methods of communication 	 Importance of business communication Methods of communication such as written, oral and 	 Discussing the importance of business communication Debating on the advantages and disadvantages of various communication methods Visiting existing enterprises and observing communication 	

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
	justify the appropriateness of communication methods and media in given circumstances	Communication media such as letters, memorandum and radio	 methods in use. Debating on the advantages and disadvantages of various communication media Recording and reporting on their observations 	 Local business enterprises ICT tools such as Internet, Computers and Cell-phones
	assess the impact of ICTs in business communication	Impact of ICTs in business communication	Evaluating the impact of ICTs in business communication	

8.3.7 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Marketing research	 explain the importance of marketing research identify different types of research data identify sources of data apply appropriate 	 Importance of marketing research Types of research data Qualitative Quantitative Sources of data Sampling methods 	 Discussing the importance of marketing research Describing different types of research data Describing different sources of data Discussing sampling methods 	 Recommended text books Software packages such as Microsoft excel, SPSS, publisher Sample questionnaires Recorders Cameras
	sampling methods to			

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
	given situations • design data collection tools	Data collection tools such as questionnaire and interviews	Designing data collection tools	
	collect research data	Data collection	Collecting data using different tools	
	 present data in formats such as graphs, tables and charts interpret and analyse data 	 Methods of data presentation such as tables, graphs and charts Data interpretation and 	 Processing collected data Illustrating collected data using graphs, tables, charts 	
Market segmentation	 discuss factors to consider when 	analysis	 Interpreting and analysing data Explaining factors to consider 	
	segmenting a market		when segmenting a market	Recommended textbooksICT tools
	 explain reasons for market segmentation 	 Reasons for market segmentation 	Discussing reasons for market segmentation	
	segment a market	Factors to consider when segmenting a market such as demography, income	Subdividing markets into various segments	
		and personal interests	Discussing the importance of demand forecasting	
Demand forecasting	explain the importance of demand forecasting	Demand forecasting	 Discussing qualitative techniques of demand forecasting 	
	 identify methods of demand forecasting 	 Qualitative techniques of demand forecasting 	 Forecasting demand in given projects 	

8.3.8 OPERATIONS MANAGEMENT

TOPIC	LEARNING OBJECTIVES: learner should be able to:	CONTENT	SUGGESTED ACTIVITIES AND NOTES	RESOURCES
• Purchasing	Explain importance of the purchasing function	Purchasing function	 Discussing the importance of the purchasing function Listing steps of the purchasing process 	ICT toolsRecommended textbooks
	• identify the five(5) 'rights' of purchasing	'Rights' of purchasing	Explaining 'rights' of purchasing	
	 explain stages of the purchasing cycle 	Purchasing cycle	Illustrating the purchasing cycle	
	explain the role of e- purchasing	• e-purchasing	Outlining the role of e- purchasing	
• Inventory Management	describe inventory management	Types of inventory	Explaining types of inventory	ICT toolsRecommended textbooks
	 explain the advantages and disadvantages of holding inventory 	Costs and benefits of holding inventory	Discussing the benefits and limitations of holding inventory	

8.4 FORM 4 SYLLABUS

8.4.1 ENTERPRISING ENVIRONMENT

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Business Opportunities and Risks	identify opportunities and risks for enterprise	 Ways in which opportunities might arise such as: identifying the need or demand for a product or service the ability to meet the demand new technology Research and Development (R&D) recognising areas for expansion 	 Identifying opportunities for the rise of business. Identifying current government economic policies Engaging in exhibitions Job shadowing Role playing Touring businesses 	 ICT tools Newspaper cuttings Recommended text books Local business
	 investigate opportunities and risks associated with local business enterprises identify risks associated with business enterprises 	 changes in taste and fashion changes in the size and structure of population changes in real income opportunities offered by globalisation Government policies. Potential risks faced by enterprisers 	 Identify risks associated with business growth. Assessing the likelihood and magnitude of impact caused by the risks 	

8.4.2 SETTING UP A NEW ENTERPRISE

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
 Risk, ownership and limited liabilities 	 identify risks associated with formation of new business enterprise 	 Risks associated with setting up an enterprise 	Discussing risks associated with formation of new business enterprise	Recommended textbookICT tools
	 explain the concepts of corporate legal personality and limited liability 	Limited liability and corporate legal personality	Describing the concept of corporate legal personality and limited liability	
	 evaluate the importance of limited liability 		Explaining the importance of limited liability	
 Formation of business enterprise 	 identify legal formalities required in the formation of a business enterprise 	Memorandum of AssociationArticles of Association	 Outlining the steps followed when forming a business enterprise. 	Recommended textbookActualBusiness
	 explain the contents of business documents required in the formation of a business enterprise 		 Discussing the contents of business enterprise documents Constructing/creating business documents of their choice. Visiting companies to check on business documents 	documents • Resource persons
Business size	Identify ways of measuring business sizeevaluate the methods of	Measuring business size	Discussing ways of measuring business sizeDiscussing the limitations	Resource personDramaRecommended

TOPIC	LEARNING OBJECTIVES	CONTENT	NOTES AND SUGGESTED	SUGGESTED
	Learners should be able to:		ACTIVITIES	RESOURCES
• Business growth	 measuring business size discuss the role of Small to Medium Enterprises (SMEs) in the economy identify government assistance to SMEs identify methods of business growth 	 Importance of SMEs to the economy Assistance to SMEs such as grants and loans Ways of business growth such as: vertical, horizontal merger takeover 	 Outlining the role played by SMEs in the country's economy Discussing forms of government assistance Dramatizing cases of assistance to SMEs Outlining methods of business growth Discussing advantages and disadvantages of each method of business growth 	textbooks
	 evaluate methods of business growth assess the effects of business growth apply at least one method of business growth to available business enterprises 	Effects of business growth	 Discussing the effects of business growth Applying at least one method of business growth to local business 	

8.4.3 BUSINESS PLANNING

TOPIC	LEARNING OBJECTIVES:	CONTENT	NOTES AND SUGGESTED	RESOURCES
	learner should be able to:		ACTIVITIES	
Implementation of business plan	 implement designed business plans on selected projects manage selected projects 	Business plan implementation	 Executing business plans of choice Managing the projects 	 Business plan Resource person such as consultants Recommended textbooks

8.4.4 ENTERPRISE FINANCE AND SECURING INVESTORS

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Business costs	classify costs	 Business costs such as: Fixed Variable Direct indirect 	Explaining different types of costs	 Break even chart Local business projects Software packages such as excel
Break-Even Analysis	 explain break-even analysis construct a break-even chart calculate break-even point, output and margin of safety for a business venture discuss importance of 	 Break- even analysis Loss/profit region Margin of safety Break-even point 	 Describing break-even analysis Drawing a break-even chart Computing a break-even point Evaluating the concept of break- even analysis 	

TOPIC	LEARNING OBJECTIVES Learners should be able to:	CONTENT	NOTES AND SUGGESTED ACTIVITIES	SUGGESTED RESOURCES
Budgeting and budgets	 explain the concepts of budgeting and budgets identify different types of budgets prepare a budget for an enterprise explain the importance of budgeting explain different ways of attracting investors 	Budgeting and budgets Types of budgets: cash, sales, production and purchases	 Calculating break-even point using sales of local products Discussing differences between budgeting and budgets Describing types of budgets Preparing a simple budget for an enterprise Discussing the importance of budgeting Discussing ways of attracting investors 	
Securing Investors	0/12/1/1/2	 Ways of attracting investors such as: Favourable government policy, Good corporate governance Reputable brand 		

8.4.5 PEOPLE IN BUSINESS ENTERPRISES

TOPIC	LEARNING OBJECTIVES:	CONTENT	SUGGESTED ACTIVITIES AND	SUGGESTED
TOTIC	learner should be able to:	CONTENT	NOTES	RESOURCES
Financial and Non-Financial Methods of motivation	 distinguish between financial and non-financial methods of motivation evaluate financial and non-financial methods investigate how employees at a local business unit are being motivated apply motivation skills on assigned projects 	 Financial and non-financial methods of motivation Financial methods-time rate, salary, wage, incentives, bonus, piece rate and fringe benefits. Non-financial such as delegation, team work, centralisation, job rotation and job enrichment 	 Explaining financial and nonfinancial methods of motivation. Discussing advantages and disadvantages of each method Visiting a local business unit to investigate and report on methods of motivation used by local business enterprises Demonstrating motivation skills to assigned projects 	 Recommended textbooks ICT tools Local business people
Organisational structure	 describe an organisational structure illustrate an example of an organisational structure explain the features of an organisational structure 	 Organisational structure Organisational chart Features of an organisational structure such as: span of control, chain of command and hierarchy 	 Explaining an organisational structure drawing an organisational chart describing the features of an organisational structure 	

8.4.6 MARKETS AND MARKETING

TOPIC	LEARNING OBJECTIVES: learner should be able to:	CONTENT	SUGGESTED ACTIVITIES AND NOTES	SUGGESTED RESOURCES
Economic integration	explain the concept of economic integration	 Regional economic integration such as: SADC 	Discussing the meaning of economic integration	Recommended textbooks
	 describe aims of different economic blocs 	- COMESA - ECOWAS	Discussing the aims and operations of different trading blocs	BrochuresICT tools
	 explain the advantages and disadvantages of economic integration 		Debating on the effect of economic integration to the economy of Zimbabwe	
Marketing mix	identify marketing mix variablesexplain marketing mix	 Marketing mix variables such as product(product development, product life cycle, packaging and branding), price, place and 	Listing marketing mix variablesDiscussing marketing mix	
	variables	promotion	variables	
	evaluate the impact of marketing mix variables on marketing		 Suggesting appropriate pricing, product, distribution and promotional strategies for a given market Crafting an advertising model 	

8.4.7 OPERATIONS MANAGEMENT

TOPIC	LEARNING OBJECTIVES:	CONTENT	SUGGESTED ACTIVITIES AND	SUGGESTED
	learner should be able to:		NOTES	RESOURCES
Warehousing	 describe role of warehousing explain factors to consider when locating a warehouse 	 The need for warehousing Factors considered when locating a warehouse 	 Explaining importance of warehousing Listing factors to consider when locating a warehouse 	Recommended textbooksICT toolswarehouses
	state different types of warehouses	Types of warehouses	Identifying different types of warehouses	
	 explain functions of different types of warehouses 		Describing functions of each type of warehouseTouring warehouses	
• Quality management	explain the concept of quality management	Concept of quality management	Describing the concept of quality management	Recommended textbooksICT tools
	 analyse the importance of producing quality products 	Importance of quality management	Discussing the benefits and costs of producing quality products	• Warehouses
	 explain ways of assuring quality 	 Ways of assuring quality such as Total Quality Management (TQM), quality circles and Just- In-Time (JIT) 	Describing ways of assuring quality	
Information Communicatio n Technologies	 evaluate the impact of ICTs in operations management 	 ICTs in operations management such as; bar codes 	Explaining ICT tools used in operations management	 Software packages such as SAGE
(ICTs) in Operations	 recommend appropriate ICT tools for given 	- Radio frequency identification (RFID)	Discussing impact of ICTs in operations management	Recommended textbooks

Management	circumstances	- Computer aided design - Online billing	Suggesting ICTs that can be used in local enterprises	
		I PR		
	8/12/			42
				42

9.0 ASSESSMENT

9.1 ASSESSMENT OBJECTIVES

Learners will be assessed on their ability to:

- explain relevant terms used in Business Enterprise Skills
- demonstrate knowledge of basic principles, techniques and ideas in Business Enterprise Skills
- interpret information through numeracy and literacy
- analyse significant factors to consider in business enterprise situations
- · apply knowledge and skills to solve everyday challenges in enterprise situations
- make accurate judgments on commercial issues
- communicate commercial information in a logical and coherent manner
- execute acquired enterprising skills in business projects

9.2 SCHEME OF ASSESSMENT

The syllabus scheme of assessment is grounded on the principle of inclusivity. Arrangements, accommodations and modifications should be visible in both continuous and summative assessment to enable learners with special needs to access assessment.

Continuous and summative assessment will be done in the theory, assignment and practical components of the syllabus. Weighting of the components are as follows:

Summative Assessment 60% Continuous Assessment 40%

9.2.1 CONTINUOUS ASSESSMENT

Continuous Assessment will comprise theory tests, projects and assignments as illustrated below:

Terms	1	2	3	4	5	6	7	8	9	10	11	Weighting %
Theory Tests	1	1	1(3%)	1	1	1(4%)	1	1	1	1	1(8%)	15
Assignments	1	1	1(5%)	1	1	1(5%)	1	1	1	1	1(10%)	20
Practical Projects						1 (25%)					1 (40%)	65
Total	100											

9.2.2 SUMMATIVE ASSESSMENT

Paper 1: Structured Short Questions

The paper consists of six (6) questions.

Time: 1 hour 45 minutes

Weighting: 30%

Paper 2:

The paper consists of 2 sections which are Section A and Section B

Section A - Case Study

One (1) case study totaling 40 marks

Section B - Essays

Three (3) essay questions totaling 60 marks will be answered out of 6 questions

Time: 2 hours 15minutes

Weighting: 30%

9.3 EXAMINATIONS

Title	Duration	Marks	Weighting (%)
Paper 1 – Structured Short Questions	1 hour 45 minutes	100	30
Paper 2 – Case Study and Essays	2 hours 15minutes	100	30

9.4 SPECIFICATION GRID

Paper	Knowledge with Understanding %	Application %	Analysis %	Evaluation %	Total %
1	15	7	5	3	30
2	12	7	6	5	30
Total	27	14	11	8	60

9.5 ASSESSMENT MODEL

Business Enterprise Skills learning area will be assessed through continuous and summative assessment

